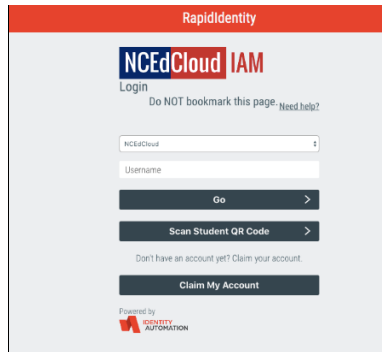**If student has never logged into PowerSchool before (i.e they are new to the county), they will need to claim their account.**

PowerSchool / Canvas / SchoolNet
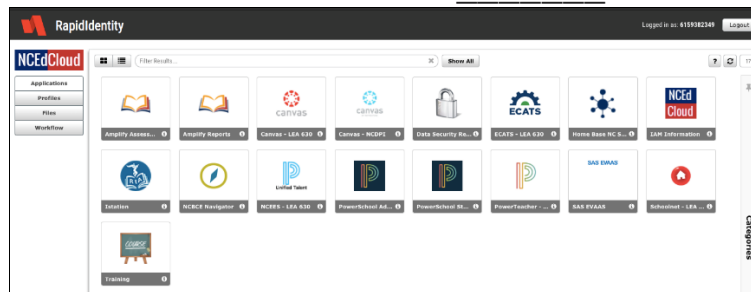

*You will need to "claim" your account the first time.
CLICK FOR VIDEO - Our LEA Code is 630
Contact Ms. Smith with issues – ccsmith@ncmcs.org

UID Number: 8-9 digits
Password: MCS_____

Returning students unable to access RapidIdentity, the issue can usually be resolved through the following:

Student may be trying to access using the wrong RapidIdentity portal. Make sure the student is going to my.ncedcloud.org when signing in. Frequently, students will try to Google the login page which may direct them to another county's RapidIdentity portal.

Student may not have correct login information. Their username is their student ID number, which you can find in PowerSchool. Passwords can be changed here - Directions: Changing a student's RapidIdentity Password

If student is not new, and they are using the correct login credentials, they may need to clear cookies/cache and sign back into ZScaler. Directions: Clearing Cache/Cookies on C